1 THE HONORABLE LEROY McCULLOUGH Department 32 2 Noted for Hearing: July 14, 2023 at 9 a.m. 3 With Oral Argument 4 5 6 IN THE SUPERIOR COURT OF THE STATE OF WASHINGTON 7 **COUNTY OF KING** 8 PCA ACQUISITIONS V, LLC, NO. 22-2-08801-0 SEA 9 Plaintiff, **DEFENDANT/COUNTER-PLAINTIFF'S** 10 MOTION FOR FINAL APPROVAL OF **CLASS ACTION SETTLEMENT** 11 ٧. 12 TERI R KIMMONSSTRUCK, AND DOES 1-10, 13 Defendant. 14 and 15 TERI R. KIMMONS-STRUCK, 16 17 Counter-Plaintiff, 18 ٧. 19 PCA ACQUISITIONS V, LLC, 20 Counter-Defendant, 21 22 and 23 LIPPMAN RECUPERO, LLC, 24 Third-Party Defendant. 25 26 27

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I. **INTRODUCTION & RELIEF REQUESTED**

Defendant and Counter-Plaintiff Teri Kimmons-Struck respectfully moves for final approval of the class action settlement reached with Plaintiff and Counter-Defendant PCA Acquisitions V, LLC ("PCA") and Third-Party Defendant Lippman Recupero, LLC ("Lippman"). The parties' negotiations resulted in an excellent settlement for Settlement Class Members. The Court granted preliminary approval of the proposed Settlement. Sub. No. 17. The Settlement establishes a \$15,000 fund that will pay cash awards to the Settlement Class Members, pay the costs of administering the settlement, and pay a service and statutory damages award to Ms. Kimmons-Struck. Lippman has already obtained a collection agency license, precluding violations of the kind alleged here in the future. The Settlement provides that the Counter-Defendants will separately pay Ms. Kimmons-Struck's Class Counsel reasonable attorneys' fees that are less than the fees actually incurred.

The Settlement Class Members have responded positively to the Settlement. After a successful notice program that reached 98.9% of the 92 Settlement Class Members, no one requested exclusion from the Class and no one objected. If the Settlement is approved as requested, Class Counsel estimate that most Settlement Payments to Settlement Class Members will be \$130. Settlement Class Members who paid fees or other collection costs to Lippman will also receive a full refund of the amount paid. The Settlement Class Members' overwhelmingly positive reaction to the Settlement confirms that it is fair, reasonable, and adequate and should be approved.

STATEMENT OF FACTS II.

Ms. Kimmons-Stuck's counterclaims on behalf of class. Α.

This case began when Lippman, a debt collection law firm, filed suit in King County District Court against Ms. Kimmons-Struck to collect on a consumer debt allegedly owed to PCA, a debt buyer. Ms. Kimmons-Stuck filed counterclaims on behalf of herself and two proposed classes, alleging that Lippman was not licensed as a collection agency as required by Washington law when it filed suit against her. Chandler Decl., Ex. 1 (Complaint ¶¶ 3.19–3.21).

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Shortly after Ms. Kimmons-Struck removed the case to Superior Court, Lippman and PCA (collectively the "Counter-Defendants"), made an offer of judgment. Chandler Decl. ¶ 12. After investigation through informal discovery into the size of the potential classes and the amount of damages, the parties reached a classwide Settlement on substantially the same terms as the offer of judgment.

B. The parties negotiated this settlement with a solid understanding of the strengths and weaknesses of their positions.

In addition to a pre-filing investigation, Ms. Kimmons-Struck took informal discovery from the Counter-Defendants. Ms. Kimmons-Struck served interrogatories and requests for production. Chandler Decl. ¶ 13. After the Counter-Defendants served their offer of judgment, the parties agreed that the Counter-Defendants could respond informally to the requests with information about the number of members of the proposed class and alleged damages. Id. Those efforts showed that Lippman sent collection letters to 92 consumers at a Washington address regarding accounts owned by PCA at that time, that Lippman filed 42 lawsuits in a Washington state court regarding accounts owned by PCA at that time, and that of the amounts paid by consumers against whom Lippman filed a lawsuit in a Washington state court regarding an account owned by PCA at that time, Lippman applied \$1,117.07 to amounts other than principal, before Lippman obtained a license (although Lippman maintains that it did not collect or retain more than the principal amount due on any account owned by PCA). Chandler Decl. ¶ 13. Discovery also showed that Lippman's net worth for purposes of calculating statutory damages under the Fair Debt Collection Practices Act was minimal. See 15 U.S.C. § 1692k(a)(2)(B) (limiting statutory damages to 1% of the debt collector's net worth). Particularly in light of the relatively small size of the proposed class, all parties agreed that early resolution made sense to avoid further waste of resources on litigation expenses. Chandler Decl. ¶ 13.

C. Class Counsel litigated the case with no guarantee of payment.

Class Counsel are experienced class action litigators with expertise litigating complex claims on behalf of consumers. Sub. No. 15 $\P\P$ 2-5. Class Counsel took this case on a contingent basis with no guarantee of recovery. Chandler Decl. \P 20. Class Counsel also advanced all costs of this litigation. *Id.* Class Counsel have worked on this matter for over a year without compensation or reimbursement for their time or out-of-pocket expenses. *Id.* If Class Counsel were unable to successfully resolve this matter, Class Counsel would have been paid nothing.

Although the parties settled this case in the pre-trial stage, Class Counsel have invested time and resources investigating and litigating this action, including \$242.29 out-of-pocket costs. *Id.* ¶¶ 210-21; Sub. No. 14, Ex. A; Sub. No. 15, Ex. 3. Tasks performed by Class Counsel thus far include: (1) investigating the claims; (2) researching and drafting the complaint; (3) conducting informal discovery and reviewing Lippman's responses; (4) preparing the settlement agreement and class notices; and (5) administering the settlement. *Id.*

But for these extensive efforts by Class Counsel, Class Members would have received no recovery in this case.

D. The Class Representative was actively involved in the litigation

Ms. Kimmons-Struck supported this litigation including by providing to Class Counsel factual information included in the complaint and documents attached to the complaint. *Id.* ¶ 19. Ms. Kimmons-Struck also discussed settlement proposals with Class Counsel and approved the Settlement Agreement. *Id.*

E. The notice program was highly effective.

Class Counsel provided notice in the methods approved by this Court. *Id.* ¶¶ 3-8. Of the 92 Class Members, 91 received a postcard notice. *Id.* ¶ 8. Class Members whose postcard notices were returned undeliverable were sent a second postcard notice at an address identified by Class Counsel through skip tracing, where possible. *Id.* ¶¶ 3-8. The notice program was extremely effective, reaching 91 of 92 Class Members, representing a 98.9% success rate.

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Id. ¶ 8. In addition to the direct postcard notice, the Settlement Website has been available to Settlement Class Members since April 11, 2023. Id. ¶ 10.

F. Settlement class members responded favorably to the Settlement.

The Settlement Class's response indicates strong support for the Settlement. None of the 92 Settlement Class members requested exclusion from the Settlement. *Id.* ¶ 9; *see In re Phenylpropanolamine (PPA) Prods. Liab. Litig.*, 227 F.R.D. 553, 564 (W.D. Wash. 2004) ("[T]he Class Members themselves have effectively voted heavily in favor of the Settlement, by not opting out. In fact, 95% of Class Members have chosen to take part in the Settlement."). No one objected to the settlement. Chandler Decl. ¶ 9.

III. STATEMENT OF ISSUES

Whether the Court should grant final approval of the Settlement, find that Settlement Class Members received adequate notice, approve payment of a service award to the named Plaintiff, and award attorneys' fees and costs to Class Counsel.

IV. EVIDENCE RELIED UPON

Ms. Kimmons-Struck relies upon the Declaration of Blythe H. Chandler supporting this motion, the papers filed in support of the preliminary approval of the Settlement (Sub. Nos. 12, 14, 15), and the balance of pleadings filed in this action.

V. ARGUMENT AND AUTHORITY

When considering a motion for final approval of a class action settlement under Washington Civil Rule 23, the Court's inquiry is whether the settlement is "fair, adequate, and reasonable." *Pickett v. Holland Am. Line-Westours, Inc.*, 145 Wn.2d 178, 188, 35 P.3d 351 (2001) ("it is universally stated that a proposed class settlement may be approved by the trial court if it is determined to be 'fair, adequate, and reasonable'" (citing *Torrisi v. Tucson Elec. Power Co.*, 8 F.3d 1370, 1375 (9th Cir. 1993)).

In evaluating whether a class settlement is "fair, adequate, and reasonable," courts generally refer to eight criteria, with differing degrees of emphasis: the likelihood of success by plaintiff; the amount of discovery or evidence; the settlement terms and conditions;

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recommendation and experience of counsel; future expense and likely duration of litigation; recommendation of neutral parties, if any; number of objectors and nature of objections; and the presence of good faith and the absence of collusion. *Pickett*, 145 Wn.2d at 192 (citing 2 Herbert B. Newberg & Alba Conte, Newberg on Class Actions § 11.43 "General Criteria for Settlement Approval" (3d ed. 1992)). This list is "not exhaustive, nor will each factor be relevant in every case The relative degree of importance to be attached to any particular factor will depend upon and be dictated by the nature of the claim(s) advanced, the type(s) of relief sought, and the unique facts and circumstances presented by each individual case." Pickett, 145 Wn.2d at 189 (citing Officers for Justice v. Civil Serv. Comm'n, 688 F.2d 615, 625 (9th Cir. 1982)).1

The approval of a settlement agreement "is a delicate, albeit largely unintrusive inquiry by the trial court." Pickett, 145 Wn.2d at 189; Deien v. Seattle City Light, 527 P.3d 102, 108 (Wn. App. 2023). Although the Court has discretion to determine whether a proposed class action settlement should be approved,

> the court's intrusion upon what is otherwise a private consensual agreement negotiated between the parties to a lawsuit must be limited to the extent necessary to reach a reasoned judgment that the agreement is not the product of fraud or overreaching by, or collusion between, the negotiating parties, and that the settlement, taken as a whole, is fair, reasonable and adequate to all concerned.

Pickett, 145 Wn.2d at 189 (quoting Officers for Justice, 688 F.2d at 625). Moreover, as the court in Pickett observed, "it must not be overlooked that voluntary conciliation and settlement are the preferred means of dispute resolution." Id. at 190 (quoting Officers for Justice, 688 F.2d at 625). In the end, "[s]ettlement is the offspring of compromise; the question we address is not whether the final product could be prettier, smarter or snazzier, but whether it is fair, adequate

¹ CR 23 is similar to its federal counterpart, Fed. R. Civ. P. 23; thus, federal cases interpreting the analogous federal provision are persuasive. Pickett, 145 Wn. 2d at 188.

and free from collusion." Hanlon v. Chrysler Corp., 150 F.3d 1011, 1027 (9th Cir. 1998); see also Pelletz v. Weyerhaeuser Co., 255 F.R.D. 537, 544 (W.D. Wash. 2009).

A. The Settlement is Fair, Adequate, and Reasonable.

1. <u>The Settlement Provides Substantial Financial Relief to Settlement Class</u> Members.

The Settlement terms and conditions provide comprehensive relief for the Class. The Settlement establishes a \$15,000 fund that will pay cash awards to the Settlement Class Members. Chandler Decl. ¶¶ 16, Ex. 2. After deducting Court-approved settlement administration expenses, and a service and statutory damages award to Ms. Kimmons-Struck, the Settlement Fund will be distributed to all Settlement Class Members with a deliverable address. Class Counsel estimate that most Settlement Payments to Settlement Class Members will be \$130 if the settlement is approved as requested in addition to any amount Settlement Class Members paid that were not applied to the principal. *Id.* ¶ 18. Lippman has already obtained a collection agency license, precluding violations of the kind alleged here in the future. *Id.*, Ex. 2.

2. <u>The Settlement Is an Excellent Result Given the Risks Plaintiff Faced in Continuing to Litigate.</u>

The existence of risk and uncertainty to the plaintiff at the time of settlement "weighs heavily in favor of finding that the settlement was fair, adequate, and reasonable." *Pickett*, 145 Wn.2d at 192. In the absence of a settlement, there are several substantial hurdles Ms. Kimmons-Struck would have had to clear to prevail. She is confident in the strength of her case but also aware of the risk created by the Counter-Defendant's defenses and the economic realities of the case. Chandler Decl. ¶ 17. Counter-Defendants would likely have challenged class certification on a variety of grounds, including the small size of the class.

Continued litigation would also be expensive and time-consuming. The parties would have had to complete briefing on class certification and motions for summary judgment and Plaintiffs would have had to prevail on those motions, at trial, and in any appeal before they or

the other class members would have recovered anything. The costs of continued litigation would have quickly swamped any amount that could be recovered for Class Members. *Id.* ¶ 19.

3. <u>The Settlement is the Result of Arms-length Negotiation and Supported by Experienced Counsel.</u>

The Settlement is the result of adversarial litigation and arms-length negotiation between attorneys experienced in this type of litigation. In determining the fairness of a settlement, courts should consider the parties' good faith and the absence of collusion between them. *Pickett*, 145 Wn.2d at 201. The parties negotiated at arms-length after the Counter-Defendants served Ms. Kimmons-Struck with an offer of judgement and produced information about the size of the proposed class and the amount of alleged damages. Chandler Decl. ¶¶ 13-16.

"When experienced and skilled class counsel support a settlement, their views are given great weight. *Pickett*, 145 Wn.2d at 200 (citing *Reed v. Gen. Motors Corp.*, 703 F.2d 170, 175 (5th Cir. 1983)). Class Counsel have extensive knowledge and experience in litigating class actions. *See Deien*, 527 P.3d at 109 (affirming trial court finding that Terrell Marshall Law Group's attorneys have "significant experience litigating class action lawsuits" and agreeing that their support of a settlement is entitled to great weight). Based on their thorough evaluation of the strengths and weaknesses of this case gained through informal discovery, Class Counsel believe the Settlement to be an excellent result.

4. <u>The Reaction of the Class Supports Final Approval of the Settlement.</u>

A court may appropriately infer that a class action settlement is fair, adequate, and reasonable when few class members object to it. *See, e.g., Pickett*, 145 Wn.2d at 200–01; *Marshall v. Holiday Magic, Inc.*, 550 F.2d 1173, 1178 (9th Cir. 1977); *Nat'l Rural Telecomms. Coop. v. Directv, Inc.*, 221 F.R.D. 523, 529 (C.D. Cal. 2004) ("It is established that the absence of a large number of objections to a proposed class action settlement raises a strong presumption that the terms of a proposed class settlement action are favorable to the class members."). A court can approve a class action settlement as fair, adequate, and reasonable even over the

objections of a large number of class members. *See Class Plaintiffs v. City of Seattle*, 955 F.2d 1268, 1291–96 (9th Cir. 1992).

The Settlement Class's response indicates strong support for the Settlement. No class members objected to the Settlement or requested exclusion from it. Chandler Decl. ¶ 9; see In re Phenylpropanolamine (PPA) Prods. Liab. Litig., 227 F.R.D. 553, 564 (W.D. Wash. 2004) ("[T]he Class Members themselves have effectively voted heavily in favor of the Settlement, by not opting out. In fact, 95% of Class Members have chosen to take part in the Settlement.").

B. Class Members Received the Best Notice Practicable.

The Court has already determined that the Notice Plan in this case meets the requirements of due process and applicable law, provides the best notice practicable under the circumstances, and constitutes due and sufficient notice to all individuals entitled to notice.

Sub. No. 17 ¶¶ 13-14. The approved Notice Plan was fully implemented by Class Counsel.

Class Counsel provided notice in the methods approved by this Court. Chandler Decl. ¶ 3-9. Of the 92 Class Members, 91 received the postcard notice. *Id.* ¶ 8. Class Members whose postcard notices were returned undeliverable were sent a second postcard notice at an address identified by Class Counsel through skip tracing, where possible. *Id.* ¶¶ 4-7. The notice program was extremely effective, reaching 91 of 92 Class Members, representing a 98.9% success rate. *Id.* ¶ 8.

In addition to the postcard notice, the Settlement Website has been available to Settlement Class Members since April 11, 2023. *Id.* ¶ 10. Class Counsel established an email address to provide an additional option for Settlement Class Members to address specific questions and requests to Class Counsel for support. *Id.* Class members were also able to contact Class Counsel directly by toll-free phone number. *Id.* As of June 27, 2023, Class Counsel received no emails to the email address established for the settlement and no calls from Class Members. *Id.* ¶ 11.

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C. The Requested Attorneys' Fees and Service Award should be Approved.

Ms. Kimmons-Struck included in her motion for preliminary approval of class settlement the detailed time records supporting Class Counsel's requested attorney's fees. Ms. Kimmons-Struck's request for a class representative service award is also detailed in her motion for preliminary approval. Sub No. 12. The motion and supporting declarations were posted on the Settlement Website on April 12, 2023, more than two months before the deadline for Class Members to exclude themselves or object to the Settlement. Chandler Decl. ¶ 10. No Settlement Class Member has made any objection to Class Counsel's request for attorney's fees and costs of \$26,000, or to Ms. Kimmons-Struck's request for service awards of \$1,000, in recognition of work performed on behalf of the Class. Id. ¶¶ 9, 11. Additional attorneys' fees and costs have been incurred since preliminary approval of class settlement was filed. Class Counsel's request \$26,000 in attorneys' fees and costs, which is less than the fees actually incurred. Sub. No. 14, Ex. A; Sub. No. 15, Ex. 3. These amounts should be approved.

VI. CONCLUSION

Ms. Kimmons-Struck and Class Counsel request that the Court grant final approval of the settlement.

RESPECTFULLY SUBMITTED AND DATED this 30th day of June, 2023.

TERRELL MARSHALL LAW GROUP PLLC

I certify that this memorandum contains 2,870 words, in compliance with the Local Civil Rules.

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